Appointment Cancellation Policy

Dr. Carmack and Dr. Mayfield have a limited number of patient appointments available each day and do not double book time slots. Often times the appointments are filled days in advance, requiring patients to be flexible and understanding in scheduling their treatment times. Dr. Carmack, Dr. Mayfield and the staff appreciate this very much, but due to the number of last minute cancellations which deprive other patients from receiving treatment, there will be a $35.00 fee for appointments cancelled or rescheduled after 7:00 P.M. the day before your appointment. Monday appointments will need to be cancelled or rescheduled by 1:00 P.M. the Friday before your appointment. For 3 or more cancelled/missed appointments in a calendar year, the fee will increase to $75. Appointment reminder calls will be provided upon request. We appreciate your understanding and respect for the time of Dr. Carmack, Dr. Mayfield and those patients who are unable to be treated when this happens.

Sincerely,

Billy Carmack, DC
Dixie Mayfield, DC
Cody Academia, DC
Barb

_____
Patient Name

_____ _____
Signature Date